

JEAN B PURVIS COMMUNITY HEALTH CENTER OF BUTLER COUNTY

103 Bonnie Drive, Butler, PA 16002 | 724.841.0980 | www.butlerhealthclinic.org

DENTAL INFORMATION & LIMITATION OF DENTAL SERVICES

THANK YOU FOR APPLYING FOR SERVICES AT JEAN B PURVIS COMMUNITY HEALTH CENTER (CHC). TO HELP YOU UNDERSTAND THE DENTAL SERVICES & LIMITATIONS OF DENTAL SERVICES PROVIDED BY CHC, PLEASE REVIEW THE FOLLOWING CAREFULLY.

CHC is a Non-Profit, Volunteer-Powered, Community Funded Health Clinic offering primary medical care, basic dental care, behavioral health services and health & wellness education. As a Volunteers In Medicine Clinic, there is never a charge for any of the services provided by Community Health Clinic of Butler County.

Our patients are

- ages 19 - 64
- income eligible (proof of income required)
- provide Photo ID
- provide most recent tax return
- keep **ALL** scheduled appointments

Failure to cancel without 48-hour notice may result in termination of services

CHC Provided Dental Services - Dental Exam, Cleanings, Fillings, Extractions, Full-Mouth Panoramic X-Rays, Oral Cancer Screening.

CHC DOES NOT provide Partials, Dentures, Root Canals, Crowns, Periodontal Needs, Braces or Un-Erupted/Impacted Wisdom Teeth Extractions.

→ Dental Emergencies - Emergencies are given priority. Emergencies include PAIN and/or SWELLING. You may be scheduled for a limited exam to assess the problem BEFORE any treatment is scheduled with a dentist.

→ Please be assured that we respect your time and your dental needs. ALL patients are placed on a waiting list - you will be called based on the date of your initial screening. If you are unable to take the first available appointment time, that appointment time will be offered to the next patient on the waiting list.

- Wait time for a filling, for example, varies and may be up to 3 months.
- It is up to you to make sure that CHC has current, correct contact information.
- If you are unable to wait, CHC may provide you with a list of Dental Resources.
- Any expenses incurred through other providers and/or specialists are your responsibility. It is up to you to make financial arrangements/payments with other providers and/or specialists directly.

→ As we respect your dental needs, in return, we expect your respect & courtesy of our Volunteer Dentists, Staff, Specialists / Community Partners and other Patients.

- You will give at least 48 hours' notice to cancel any appointment(s) at CHC.
Failure to cancel without 48 hours' notice may result in termination of services.
- You will keep all Specialist / Community Partner appointments. If you do not give at least 24 hours' notice to cancel any appointment with a Specialist / Community Partner Referral provided by CHC, you will be denied all future Specialist / Community Partner Referrals.

→ What to expect during your Dental Appointment: Most appointments are scheduled for 1 hour. Our Volunteer Dentists are responsible for determining your dental plan, based on your initial exam and x-rays. The Volunteer Dentist will determine the treatment that will be completed during your appointment at CHC.

- Due to the limitations of the dental services provided at CHC, there are times when we cannot complete all needed dental treatment. You may be referred to a Specialist / Community Partner. The Specialist / Community Partner *may* offer free or reduced cost services to CHC patients. If there is a cost, the cost is at your expense. You are responsible for all costs of services provided outside CHC.
- If CHC is unable to refer you to a Specialist / Community Partner, CHC may provide you with a list of Dental Resources.
- If CHC gives you a prescription for an antibiotic prior to your dental treatment, you **MUST** take the prescription according to the directions. *CHC does not write prescriptions for Narcotics, nor do we have any Narcotics on site. Please do not request Narcotics - Narcotics will not be provided.

→ Patient Responsibility:

- It is YOUR responsibility to notify CHC staff of any health concerns, medications, medication changes, allergies, etc. AND any other health-related information regarding YOUR care.
- It is YOUR responsibility to notify CHC staff of changes to your contact information: name, address, phone number, email, etc.
- It is YOUR responsibility to provide 48 hours' notice to cancel or change any CHC Dental Appointment. 48 hours = 2 business days prior to the scheduled appointment. Note: CHC is unable to fill any appointment cancelled on the same day as the appointment, therefore, a same-day or "day of" cancellation will be considered a NO-SHOW appointment. **Failure to cancel without 48 hours' notice may result in termination of services.**
- It is YOUR responsibility to keep all Specialist / Community Partner appointments. If you do not give at least 24 hours' notice to cancel any appointment with a Specialist / Community Partner Referral provided by CHC, you will be denied all future Specialist / Community Partner Referrals.

If you have any questions about this statement of dental information & limitations, please contact our office at 724.841.0980

→ I understand that I **MUST** give at least 48 hours' notice if I am unable to keep my CHC dental appointment. **Failure to cancel without 48 hours' notice may result in termination of services.**

→ I understand that I am responsible for all information provided in this Dental - Information & Limitations.

By signing below, I agree to the dental services & limitations of dental services provided & referred by CHC.

Print Name _____ Signature _____ Date _____